

PitneyShip™ Pro Corporate Training Guide



**Mail Equipment
and Postage**



**Home and Small
Office Mail**



**USPS®
Permit Accounts**



**Outsourced
Mail Services**



**Expedited Document
and Parcel Shipping**

What is PitneyShip™ Pro?

PitneyShip™ Pro is a cloud-based solution that scales easily across your organization, allowing employees to create carrier shipping labels and print postage regardless of location. Real-time data provides better insights and visibility into your shipping activity, helping you save time and money on every package you send.

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How to Log In to PitneyShip Pro

Link to the Application – <https://shipping360.pitneybowes.com/> enter username and password.

Internal American Campus Communities Group Support – Link to submit a case is:

<https://www.postaladvocate.net/index.php?/landingpage/ACC>

Select the kind of support you need, enter the information on the right and then hit submit. A case will be created, you will get an email confirming the case number, and Postal Advocate will get back to you within 8 hours. Our customer service team is available M-F from 8:00 am – 5:00 pm EST.

Case Submission

enterpriseAdvocate
MULTI-LOCATION SYSTEM

American Campus Communities Postal Advocate Shipping & Mail Case Portal

PLEASE READ CAREFULLY AND FOLLOW THE PROMPTS TO AVOID DELAYS

This is an electronic form

- Once you hit submit, you will receive an email communication providing you with a Case # and details for being contacted by Postal Advocate.

Mandatory fields

What Kind of Support Do you Need *

Please Select

General Information To Get Started

Company Name

ACC

Request Submitted By *

First Name

Last Name

Other Field

Requestor Email Address *

Requestor Email Address

Requestor Phone Number *

Requestor Phone Number

Requestor Title *

Requestor Title

Property Number *

Property Number

Location Address

Location Address

Location City

Location City

Location State

Location State

Location ZipCode

Location ZipCode

Vendor

Please Select Vendor

Vendor Account Number

Vendor Account Number

Equipment Serial #

Equipment Serial #

Submit

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